



KOÇZER

COMPETITION LAW

COMPLIANCE POLICY

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1. PURPOSE AND SCOPE

The purpose of this Competition Law Compliance Policy ("the Policy"), which is an integral part of the Koç Group and KoçZer Code of Conduct is to set the principles and rules for the conduct of all activities within the KoçZer in compliance with competition law. This Policy aims to ensure that all processes and practices of KoçZer comply with competition law and to raise awareness on competition law. This Policy is an indication of importance that KoçZer places to acting in accordance with competition law while conducting its commercial activities and relations with competitors.

All employees and directors of KoçZer are obliged to comply with this Policy. Business Partners are also expected to act in accordance with the principles of this Policy to the extent applicable to the relevant transactions.

2. DEFINITIONS

"Abuse of Dominant Position" is defined as the abuse of the dominant position by undertakings to restrict competition in the market. Examples of these practices include obstructing competitors in the market, preventing undertakings from entering the market, refusing to supply goods and services, discriminatory practices, making the sale of one product conditional on the sale of another product and applying excessive pricing.

"Anti-Competitive Agreement" refers to express or implied agreements between undertakings, which may be written or oral, and covers issues such as price determination, determination of production amount, market and customer sharing.

"Business Partners" includes suppliers, dealers, authorized services; any representatives, subcontractors and consultants acting on behalf of the company.

"Competition" is the contest between undertakings in markets for goods and services, which enables them to take economic decisions freely,

"Competitively Sensitive Information" refers to any information that, if shared with competitors, may distort, restrict the competition and/or cause this effect, which includes, but not limited to, information on price, quantity, customers, costs, turnover, sales, purchases, capacity, product qualifications, marketing plans, risks, investments, technologies, innovation and R&D programs and other similar information.

"Concerted Practice" refers to direct or indirect relationship that provides a coordination or practical cooperation that replaces the independent behavior of the undertakings, where there is no agreement between undertakings.

"Dominant Position" means the power of one or more undertakings in a particular market to determine economic parameters such as price, supply, the amount of production and distribution, by acting independently of their competitors and customers.

"Koç Group" refers to all companies controlled directly or indirectly by Koç Holding A.Ş., individually or jointly, and the Joint Ventures included in the consolidated financial report of Koç Holding A.Ş.

"Undertaking" is a natural and legal person who produces, markets and sells goods or services in the market, and a unit which can decide independently and constitute an economic whole.

3. AUTHORITY AND RESPONSIBILITIES

All employees and directors of KoçZer are responsible for complying with this Policy, implementing and supporting the KoçZer's procedures and controls in accordance with the requirements in this Policy. KoçZer also expects and takes necessary steps to ensure that all its Business Partners to the extent applicable complies with and/or acts in line with this Policy.

If there is a discrepancy between the local regulations applicable in the countries where KoçZer operates, and this Policy, subject to such practice not being a violation of the relevant local laws and regulations, the stricter of the two shall prevail.

If you become aware of any action you believe to be inconsistent with this Policy, the applicable law or Koç Group and KoçZer Code of Conduct, you may seek guidance from or report this incident to your line managers. You may alternatively report the incident to KoçZer's Ethics Hotline via the following link: "<https://www.koczer.com/etik-hatti>"

KoçZer employees may consult the Legal and Compliance Department for their questions related to this Policy and its application. Violation of this Policy may result in significant disciplinary actions including dismissal. If this Policy is violated by third parties expected to act in line therewith, their contracts may be terminated.

4. GENERAL PRINCIPLES

KoçZer employees and Business Partners are expected to carry out their business in accordance with the law in countries where they operate, the Koç Group and KoçZer Code of Conduct and this Policy. Acting in accordance with competition law regulations is a crucial part of the duties and jobs of all managers and employees.

KoçZer,

- regularly monitors the compliance of its activities with the competition law.
- takes necessary actions regarding the management of competition law compliance risk.
- carries out necessary training and supervision activities to raise the awareness of employees and managers regarding competition law.

Within the framework of this Policy, KoçZer employees, managers and Business Partners are required not to be engaged in Anti-Competitive Agreements and Concerted Practices with competitors, not to act in line with the anti-competitive decisions of the association of undertakings, not to share information that may cause inconveniences with competitors in terms of competition law, and to act carefully regarding the Abuse of Dominant Position.

Violation of this Policy may result in serious consequences for KoçZer, its managers, employees and Business Partners, including legal, administrative and criminal sanctions depending on the legislation in the region of operation, and most importantly, this may seriously damage the reputation of the Koç Group and KoçZer.

5. APPLICATION OF THE POLICY

5.1 Rules to be Considered in Relationship with Competitors

It is forbidden to make agreements or engage in behaviors having the nature of Concerted Practices, with a competitor company manager or employees which have as their object or

effect or likely effect the prevention, distortion or restriction of competition directly or indirectly. In this respect, Anti-Competitive Agreements with competitors such as allocation of customers and territories, restricting the amount of supply and bid rigging are also prohibited.

Attention should be paid to the language used in in-company correspondence and interaction with competitors and Competitively Sensitive Information must not be shared with them.

Particular attention must be paid in any contact with the employees of competitors. In meetings where competitors come together such as associations, councils, trade associations; in the case of anti-competitive speeches by others, such sharing must be immediately warned, the meeting must be abandoned if the speeches continue and this situation must be recorded. KoçZer Legal and Compliance Department must be certainly informed concerning what needs to be done afterwards.

KoçZer Legal and Compliance Department must be consulted before responding to requests from competitors that carry the risk of violation of competition rules; the requests received must not be refrained from answering, and the parties should be informed in writing that such requests are not compatible with competition rules, the request cannot be answered positively, and the KoçZer cannot be a party to such an agreement.

Information regarding competitors could be, in accordance with the law, obtained from publicly available sources such as press releases, public annual reports, official records, trade journals, speeches by company executives. If these sources which contain information about competitors in presentations, reports and similar documents prepared by the company are used; the legitimate source of this information must be clearly and understandably stated.

5.2 Rules to be Considered in Case of Dominant Position

KoçZer may have a Dominant Position in the different markets in which it operates. In this case, employees carefully carry out their activities in accordance with the requirements of the Dominant Position. Although the determination of dominant position is evaluated separately for each market based on the market shares of undertakings, competitors and several specific factors, KoçZer should avoid the following practices that can be regarded as an abuse if it is in a position that can be considered as dominant in a market in which it operates:

- Implementing pricing strategies that exclude competitors from the market or discriminate against specific customers such as offering non-objective loyalty discounts to increase the number of sales.
- Requiring the purchase of one product conditional on the purchase of another product.
- Refusal to provide goods or services without objective grounds.
- Conduct activities to prevent competing undertakings operating in the market or seeking new entry into the market.
- Providing different terms for similar acts to equal buyers.
- Imposing excessive pricing and/or offering contracts that contain unfair commercial terms.

- Signing long-term exclusivity agreements. (Time restrictions concerning this subject may vary depending on the market of the relevant service/product. The KoçZer Legal and Compliance Department and/or Koç Holding Legal and Compliance Department must be consulted prior to signing such agreements.)

5.3 Rules to be Considered in Relationship with Customers and Suppliers

Employees and managers of KoçZer respect the freedom of dealers and authorized services in the sector in which they operate to set their own sales prices, profit and discount rates, and strictly avoid any actions and statements which may create the impression that this freedom is restricted. They ensure that anti-competitive activities, particularly in terms of region or customer restrictions, are not carried out within the scope of the service provided, and act within the framework of agreements that comply with competition rules in its relations with suppliers.

Being aware of the fact that suppliers are competitors of each other due to the Broad supplier network of KoçZer, all kinds of statements and actions that may constitute sharing of Competitively Sensitive Information, Concerted Practices or Anti-Competition Agreement between these undertakings should be taken note of, and necessary warnings should be made to the relevant parties to avoid such interaction.

5.4 Mergers, Acquisitions and Joint Venture Transactions of Companies

The merger of two or more companies or the change in control of a company in whole or in part (through the purchase of shares or assets), or the establishment of a joint venture may, in certain conditions, be subject to the permission of the competition authorities. Conduct of the transactions that are subject to permission without the authorization of competition authorities creates a risk that the transaction is considered legally invalid and/or administrative fines are imposed. In the preliminary stages of a planned merger, acquisition or joint venture transactions by KoçZer, before signing any contract or a written commitment, KoçZer Legal and Compliance Department must be informed in order to carry out the necessary assessment in this regard.

5.5 Use of Press, Media and Other Social Communication Channels

Employees and managers of KoçZer act very carefully in their posts on press, social media and other communication channels as a part of compliance with the Policy. In terms of exchanging Competitively Sensitive Information with competitors, these channels are places to be extremely sensitive. Undertakings should avoid, through such channels, one-sided information sharing with competitors such as future price, stock and campaigns that may qualify as Competitively Sensitive Information.

5.6 Communication with Competition Authority Officials During the On-Site Inspections

In case of an on-site competition law inspection concerning KoçZer, it is crucial to cooperate with competent Competition Authority officials. Severe administrative and legal sanctions may be imposed in cases where the on-site inspections are hindered or complicated. The following issues should, however, be considered in order to protect the rights of KoçZer during on-site inspections:

- Request to see the authorization documents of the officials who are in charge of the inspection and note their names, institutions and the time they came to the company.
- Immediately contact KoçZer Legal and Compliance Departments as well as Koç Holding Legal and Compliance Department.
- Forward the officials to KoçZer Legal and Compliance Department or a senior executive.

If Competition Authority officials request information or ask questions by ways of phone/e-mail etc., direct immediately their call to KoçZer Legal and Compliance Department

5.7 Training and Monitoring

KoçZer is required to abide the following provisions:

- Regularly provide the necessary trainings on competition law to all employees,
- Adapt this Policy, if necessary, according to the needs of the company and to prepare the necessary procedures.
- KoçZer Legal and Compliance Department: Reviews the content of the Company's own procedures and trainings, and monitors their completion status, in coordination with Koç Holding Legal and Compliance Department,
- Submits an annual report about the training activities to the Koç Holding Legal and Compliance Department.